



Kirk I. Moran, D.M.D., M.S.
Diplomate of the American Board of Orthodontics

ASSOCIATED ORTHODONTISTS, LTD.

March 16, 2002

Reeves Paperhanging, Inc.
5220 W. Purdue Avenue
Glendale, AZ 85302

Dear Jim,

We are enjoying our new office and we are very pleased with our wallpaper. Thank you for showing us that there are still people in the construction business that truly care about the quality of their work. Not only was our wallpaper hung with precision, but also the care that was taken not to damage the work of the previous contractors was a very refreshing change. Your crews were always very professional, on time, and clearly took pride in proving that they are the best wallpaper hangers in Phoenix.

The challenges that our architectural designs presented were not threatening to your company as they were to others. What other companies considered to be problem areas that they were unsure how to deal with, your crew approached these same areas without hesitation or uncertainty and covered them beautifully.

In this world of ours you get what you pay for, and your company was worth every penny. Your commitment to taking exceptional care of your customers went beyond customary when you offered to come back to repair areas that were damaged by other contractors on two separate occasions at no additional charge. You have an excellent reputation, and this reputation is well deserved. It will be our pleasure to recommend you to others. Thank you.

Sincerely,

Kirk and Pamela Moran

