

REEVES PAPERHANGING, INC.
5220 W. Purdue Ave. Glendale, AZ 85302
Phone 623-934-5501 Fax 623-934-5469

CUSTOMER QUALITY AUDIT

To: Ms. Susan Wing
34048 N. 59th Way
Scottsdale, Az. 85262

Thank you for contacting Reeves Paperhanging and giving us the opportunity to work with you on your project. If we can be of help in the future, please call us! We're always available to discuss your needs.

We take pride in our work and are constantly striving to maintain our high quality. Would you help us by taking a minute to answer the following questions? Your comments are valuable and will help us serve you better in the future. Thank You.

- * Were we responsive to your needs?
Before the job Yes No
During the job Yes No
After the job Yes No

- * Was the job...
started on time? Yes No
completed on time? Yes No
left clean? Yes No

- * Were our workers courteous? Very
 Yes No

- * Did we do everything we agreed to do?
 Yes No

- * Were you satisfied with the price and value of the job we did?
 Yes No

- * Were you pleased with the quality of our work?
 Yes No

- * Would you consider us for future projects?
 Yes No

We invite you to write in any additional comments...

Kevin was wonderful. He knew his business. The job was done perfectly, on time and with little waste. Both men were professional and very courteous. We will recommend your company to others. Thanks again

May we use your name as a reference? Yes No

Signature Susan Wing

Phone 480-437-9928